

Community Contributions/Volunteering

1. By the end of 2014, please estimate how many hours your credit union staff members will have volunteered for the year for charitable causes and community-support organizations.

Total staff volunteer
hours:

2. By the end of 2014, please estimate how many dollars your credit union will have donated or raised to be donated for the year.

Total dollars
donated/raised:

3. By the end of 2014, please estimate the total value of in-kind contributions (donated goods, services, or time rather than cash) that will be donated for the year.

Dollar value of
goods/services:

Dollar value of time:

4. In your community contributions detailed above, did you support organizations that provide community development services to low- and moderate-income people, such as organizations that do any of the following?

- **Providing housing, financial assistance and services to low- and moderate-income consumers (such as Habitat for Humanity or other organizations)**
- **Rehabilitate/construct rental property serving low- and moderate-income consumers**
- **Redevelop/revitalize or clean up environmental hazards in low- and moderate-income communities**

- Yes
- No

Community Contributions/Volunteering

5. By the end of 2014, please estimate the total value of your credit union's support (including the value of time, goods, services, and charitable donations) to community development services.

Total value of support
to community
development programs:

6. Please list the names of the organizations your credit union supports that provide community development services.

Names of
organizations:

7. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Credit Union Services

8. Does your credit union offer any special deposit or transaction accounts designed specifically to meet the needs of low- and moderate-income members?

Yes

No

If yes, please describe

9. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Credit Union Services

10. Has your credit union assisted any members who were facing foreclosure?

- Yes
- No

If yes, please describe

11. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Credit Union Services

12. By the end of 2014, please estimate how many people (members and non-members) will have participated in adult education programs held or sponsored by your credit union.

Number of participants:

13. Does your credit union have one or more branches in elementary, middle, or high schools?

- Yes
- No

Credit Union Services

14. How many school branches does your credit union have, and how many students are members in your school branch program?

Number of school
branches:

Number of student
members:

Credit Union Services

15. Does your credit union have one or more mobile branch offices, remote ATMs, or other alternative service delivery methods (other than phone/web based) that offer transaction and/or lending services?

Yes

No

If yes, please describe

16. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Credit Union Services

17. Does your credit union provide services in languages other than English?

- Yes
- No

18. In what languages do you offer services?

Lending Services

19. Does your credit union offer short-term lending products that provide members with an alternative to payday loans or cash advance loans from check cashers or other finance companies?

- Yes, we offer short-term, small dollar loans or payday alternative loans (loans with terms up to 6 months)
- Yes, we offer other types of lending products that provide members with an alternative to payday loans
- No, we currently do not offer these types of loans

Lending Services

20. In the past 12 months, how many of these loans have been originated, and what is the total dollar amount?

Number of loans originated:

Dollar amount of loans:

21. What is the smallest unsecured loan your credit union will grant?

Smallest unsecured loan amount:

Lending Services

22. Does your credit union offer any other special loan products (besides the short-term, small-dollar loans detailed previously) designed specifically to meet the needs of low- and moderate-income members?

Yes

No

If yes, please describe

Lending Services

23. Please provide the contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Lending Services

24. Does your credit union provide economic development loans, such as financing to do any of the following?

- **Attract new business**
- **Establish start-up companies**
- **Help existing businesses remain in low- and moderate-income areas**
- **Provide infrastructure to retain/attract businesses into low- and moderate-income areas**

Yes

No

If yes, please describe

Lending Services

25. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name:

Phone number:

E-mail address:

Lending Services

26. Does your credit union provide community development loans, such as loans for any of the following?

- **Organizations that provide housing, financial assistance, and services to low- and moderate-income consumers (such as Habitat for Humanity or other organizations)**
- **Rehabilitation/construction of rental property serving low- and moderate-income consumers**
- **Redevelopment/revitalization or clean-up of environmental hazard in low- and moderate-income communities**

Yes

No

If yes, please describe

Lending Services

27. Please provide contact information for a staff member who is familiar with the activities for possible follow-up.

Contact name;

Phone number:

E-mail address:

Credit Union Information

28. Please provide your information below.

Credit union:

Your name: